

# Safety Excellence



## Our Profile

Since 1986, RMG's innovative approach to implementation has enabled its customers to lower costs and manage risk while improving safety and reliability. Our experts have extensive safety experience as managers in high risk operations. They will tailor industry best practices to ensure your safety program is effective and sustainable. Our safety services include:

- Safety Program Assessment
- Safety Culture Surveys
- Process Safety Assessments
- Industrial Safety Assessments
- Line-Oriented Safety Audit Program Development
- Safety Program Design and Development
- Field coaching to match practice to procedure

## Our Philosophy Drives Results

*"Safety Excellence Starts with People"*

At RMG we believe that the **root cause of safety process and system reliability is human reliability**. Our "boots on the ground" approach to implementation recognizes that the bottom line results are only captured if the people on the floor make it happen.

Our safety and risk management philosophies come from the most challenging operating environments, including nuclear power, refining, and military aviation. Our experts have the practical, cross-functional experience as managers to tailor these concepts and programs to meet your needs.

## Achieving Sustainable Safety Results



RMG trains your leaders and employees on sustainable behaviors that will make your operations more safe and disciplined. This includes:

- Confirming and training to a realistic set of work and safety processes
- Coaching cultural and behavioral practices to improve organizational awareness and communication of risks
- Providing proactive tools to monitor and manage the threats and errors that lead to unsafe situations
- Identifying and capturing leading and lagging indicators of safety performance

## RMG's Unique Safety Program Assessment Grid

### Measuring over 175 criteria in 9 major areas

<b>Continuous Improvement</b> 2.00	Leading & Lagging Metrics. X3 2.40	After-Action & Investigation Reviews Feed Lessons Learned Program. X3 2.80	Periodic & Event-Driven Procedures Updates. X4 3.00	Publications Review & Concurrency Management. X1 3.50	Audit & Self-Audit. X4 3.17	
<b>Incident Response</b> 2.50	Response Plans for Identified Threats. X2 2.00	Egress Plan. X4 2.00	Emergency Action Plan. X2 2.00	Crisis Management Plan. X1 2.00	Incident Response Training & Drills. X4 2.17	Drill/Exercise Program. X4 1.00
<b>Specific Safety Programs</b> 2.00	Industrial Safety 3.00	Process Safety 2.00				
<b>Resourcing &amp; Supporting Safety</b> 2.25	Safety considered in setting production goals. X4 3.00	Safety training scheduled and protected. X2 3.00	Safety Program and Personnel Respected. X1 3.00	Safety Acts Recognized. X1 3.50	Practice follows SOP/ Procedures. X10 2.70	
<b>Hazard Prevention &amp; Control</b> 2.40	Work Procedures Attuned to Hazard Analysis 3.00	Job Planning & Safety Task Analysis 2.40	Hierarchy of Controls utilized to select & implement controls. 2.00	Review & Verification of Mitigation Plan 2.50		
<b>Hazard ID &amp; Analysis</b> 2.25	Monitoring & Condition Verification 2.40	Effective Risk Assessment Process 2.14	Risk Mgmt Used Daily at All Levels 2.50	Formalized Incident Reporting, Investigation & Analysis 2.83	Proactive Threat & Error Analysis 3.00	
<b>Communication &amp; Coordination</b> 2.40	Employees well informed of safety info. X2 2.70	Teamwork/ coordination in & between teams. X2 2.97	Coordination via planning & scheduling. X4 3.00	Employee Communication to Management. X2 2.81	Contractor Management. X1 3.50	Communication training. X1 3.00
<b>Personnel</b> 2.33	Right personnel for tasks. X1 2.70	Supervisory staffing sufficient by shift. X2 3.00	Skill & experience commensurate to qualifications. X3 2.97	Human Factors Monitoring. X2 2.50	Identification & Management of High-Risk Personnel. X1 3.00	Sufficient Safety Personnel. X1 3.00
<b>Leadership &amp; Safety Culture</b> 2.60	Safety Decisions at Appropriate Level. X1 2.40	Safety governance established. X2 3.00	Unsafe Work Stoppage by Any Employee. X3 3.07	Leadership Sets Compliance Expectations. X3 2.40	Accountability & Performance Assurance. X3 3.00	No-Fault Reviews/Debriefs. X2 2.33
						Process Discipline. X4 2.83

COLOR KEY:

- Absent. 1-1.49
- Available: Minimal Use 1.5-2.49
- Available: Routine use. 2.5-3.49
- Fully implemented/ optimized 3.5-4

**Our assessment identifies the gaps between procedures and practice that hamper safe and efficient work. We provide tools to close these gaps and programs to proactively monitor safety performance and prevent backsliding.**

## Delivering Safety Outcomes

- ✓ Safety Program Development
- ✓ Safety Culture Improvement Coaching
- ✓ Risk Management Strategies
- ✓ Threat and Error Management Training
- ✓ Human Factors Training
- ✓ Crew Resource Management Training

## Industries



## Some of our Customers

